



AUSTRALIAN TELECOMMUNICATIONS ALLIANCE WORKS PROGRAM 2025

Updated 23 September 2025

PROJECTS			
Project	Phase	Publication Target Date	Resource
WC105 Defence Cabling Standard Revision	Public comment review	Oct 2025	MJ
WC106 Broadcast Cabling and Digital Equipment	Drafting	Dec 2025	MJ
WC116 Building Access Operations and Installation	On hold	Dec 2024	CP
WC117 Future IT Architecture	Concept	N/A	CP
WC119 Calling Number Display	Establishing	2025	CP
WC122 Cell Broadcast Interface	On hold – pending DITRDCA input	Dec 2025	JD
WC125 Emergency Calling - Network and Device Testing	Submitted Code to ACMA for registration	May 2025	CP
WC126 Telecommunications in Road Reserves - Operational Guidelines for Installations	Underway - scoping	TBC	CP
WC127 Connect Outstanding	Drafting –	June 2026	CP



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ADVISORY GROUPS			
Group	Activities	Timeframes / comments	Resource
Operations Council	Overview over CA activities, strategic direction	Monthly	JD
Customer Equipment and Cable Reference Panel – CECRP	Technology Watch Program Current Working Groups: • WG40 Future of Standards Project • WG54 Health & Safety provisions • WG57 S004 review • WG58 Telecommunications Technical Regulations	Technology issues reviewed at each meeting.	MJ
Network Reference Panel – NRP	Interconnection Emergency Calling	Ongoing	JD
Operations Reference Panel – ORP	NBN Access Transfer ECS Determination Fixed Line Administration Group Mobile Number Portability Local Number Portability IPND Code	Ongoing	CP
Communications Security Reference Panel – CSRP	Telecommunications Fraud / Scams Cyber-security/Encryption (TOLA)/TSSR/CI SoNS Online Safety (new Act, AVM, illegal gambling) Copyright Privacy Act Artificial Intelligence	Ongoing	CP



ADVISORY GROUPS

Group	Activities	Timeframes / comments	Resource
Industry Consumer Advisory Group – ICAG	Responsible for consumer-protection related activities, responding to submissions, engaging with the TIO, ACCAN etc. Various ICAG subgroups bigger issues. Ongoing subgroups/issues include:	ICAG - meets 6-8 weekly	PW
	TCP Code	Awaiting ACMA decision. Draft TCP Guide for consumers substantially drafted & needing finalising. Consider developing industry FAQs from comment log.	
	ICAG WG – Domestic and Family Violence (DFV)	Work as required. Will prepare anticipated feedback on ACMA guidance on their Standard.	
	Review of IGN017 Industry Guidance Note (IGN017) Authorised Representatives and Advocates (to be renamed as Industry Guidelines)	Review now progressing – substantial updates drafted to reflect updates to TCP Code requirements under Customer ID Determination & other recent regulation., Affected by TCP Code interdependencies – drafting as and when. Complete by end of year.	
	First Nations issues	New subgroup set up Sept 2025 to draft guidelines for frontline interactions with FN people.	
	TIO and complaint issues	Subgroup meets as required	
	Promotion of CA activities and instruments (consumer focused and overall)	Some activities will be considered as part of the TCP Code Review.	
	Consider accessibility guidance?	Discussed w RC during TCP Code review	



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	Credit reporting / Industry Guidance Note (IGN 013) Sales Practices and Credit and Debt Management	Review documents/ consider policy position	
	G516:2014 Participant Monitoring of Voice Communications Guideline	New to review late 2025	
CECRP Panel Advisory Group – CECRP/PAG	Develops Expressions of Intent on AS/CA Standards		MJ
MNP Administration Group – MAG	Ongoing monitoring of MNP volumes, management of new entrant testing.	As required	CP
Credit Law Reform Group	Consider bringing telecoms providers into the Repayment History Information regime (long term project).	As required.	PW
Satellite Services Working Group	Policy development and advocacy, promote the role/importance of satellite services, liaise with NBN Co, input into Codes, Guidelines and Standards, resolve technical or commercial issues of common interest, monitor international standards work. Input to ACMA on spectrum band plan activities and proposed review of taxation arrangements for satellite services in Australia. Participation on the ACMA ARSG4 Study Group.	Bi-monthly	MJ
Fixed Line Administration Group - FLAG	Oversee and ensure the efficient operation of LNP Identify and resolve any issues associated with LNP. Develop and implement measure to mitigate consumer detriment arising from network outages.	As required	CP



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Service Provider Action Group	Provide a channel to consult with and gather the viewpoints and advice of smaller CSP/ISP members of Communications Alliance.	As required	
Communications Resilience Admin Industry Group	Assist the telecommunications sector understand the telecommunications environment and the specific systems, networks and assets within the sector that are essential to the continuity of the sectors' services, to identify the risk, vulnerabilities, and resilience challenges that affect the telecommunications sector, and to facilitate greater collaboration in the repair and recovery effort following a disaster/emergency.	As required.	CP



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DOCUMENT REVIEWS DUE 2025

Document reference	Document title	Published	Registered by ACMA	Review commence	RP	Comments
C519:2004	End to End Network Performance	2004 Reconfirmed 2009 Reconfirmed 2014		2017	NRP	ORP discussing with ACMA
G505:1998	Development of Telecommunications Industry Consumer Codes	Jan 1998	No		ICAG	
G510:1998	Development of Telecommunications Industry Operations Codes	Mar 1998	No		ORP	
G511:1998	1800/13/1300 Number Portability – Network Plan	Apr 1998	Reconfirmed 2004 Reconfirmed 2009 Reconfirmed 2014 Reconfirmed 2019	Feb 2024	NRP	Review is waiting for developments from the FITA project.
G567:2015	Switchless Multibasket Billing Redirection	2015, Reconfirmed 2022	No	Feb 2026	ORP	
G597:2005	Pre-selection Operations Manual	June 2005	No	2025	ORP	
G611:2002	Privacy Protection in ACIF Publications	Dec 2002	No	As required	CA internal / ICAG	Substantial changes to the Privacy Act, that are expected to affect the ATA's



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						operations, are due this year. Revisions will need to be made in light of those changes.
G636:2007	Guideline for Carriage Service Providers ensuring the accuracy of geographic numbering records	Dec 2007	No	Review due Dec 2009	ORP	To be considered by the ATA Numbering WG
G639:2012	Mobile Premium Services Mandatory Information	April 2012	No	Review with C637 (2026)	ORP	
G649:2014	Cabling existing telecommunications services in the customer's premises for the nbn™ Part 1: Cabler instructions Part 2: Installation cabling diagrams (Rewiring Guide)	Dec 2017	No	Dec 2022	CECRP	
G659:2018	NBN FTTB/N, FTTC and Parallel Migration Processes	May 2018 Reconfirmed Nov 2023	No	2028	ORP	