



AUSTRALIAN TELECOMMUNICATIONS ALLIANCE

WORKS PROGRAM 2025

Updated 30 January 2026

PROJECTS			
Project	Phase	Publication Target Date	Resource
WC105 Defence Cabling Standard Revision	Publication	Feb 2026	MJ
WC106 Broadcast Cabling and Digital Equipment	Publication	Feb 2026	MJ
WC116 Building Access Operations and Installation	On hold	Dec 2024	CP
WC117 Future IT Architecture	Concept	N/A	CP
WC126 Telecommunications in Road Reserves - Operational Guidelines for Installations	Underway - scoping	To be agreed by WC	CP
WC127 Connect Outstanding	Drafting	June 2026	CP
WC128 Voice Performance & Acoustic Safety	Establishing	December 2027	MJ
WC129 Customer Cabling Products & Installation	Establishing	December 2027	MJ
WC130 AusAlert Standards Update	Drafting	June 2026	MJ



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ADVISORY GROUPS			
Group	Activities	Timeframes / comments	Resource
Operations Council	Overview over CA activities, strategic direction	Monthly	JD
Customer Equipment and Cable Reference Panel – CECRP	Technology Watch Program Current Working Groups: <ul style="list-style-type: none">WG40 Future of Standards ProjectWG58 Telecommunications Technical Regulations	Technology issues reviewed at each meeting.	MJ
Network Reference Panel – NRP	Interconnection Emergency Calling	Ongoing	JD
Operations Reference Panel – ORP	NBN Access Transfer ECS Determination Fixed Line Administration Group Mobile Number Portability Local Number Portability IPND Code	Ongoing	CP
Communications Security Reference Panel – CSRP	Telecommunications Fraud / Scams Cyber-security/Encryption (TOLA)/TSSR/CI SoNS Online Safety (new Act, AVM, illegal gambling) Copyright Privacy Act Artificial Intelligence	Ongoing	CP
Industry Consumer Advisory Group – ICAG	<ul style="list-style-type: none">Responsible for consumer-protection related activities, responding to submissions, engaging with the TIO, ACCAN etc. Various	ICAG - meets 6-8 weekly	PW



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	<p>ICAG subgroups bigger issues. Ongoing subgroups/issues include:</p> <ul style="list-style-type: none">• TCP Code		
	<ul style="list-style-type: none">• ICAG WG – Domestic and Family Violence (DFV) (standing sub-committee)	Resubmitted to ACMA in Nov 2025. Draft TCP Guide for consumers has been updated accordingly. Consider developing industry FAQs from comment log.	
	<ul style="list-style-type: none">• ICAG WG - Authorised Representatives and Advocates	Work to identify issues with the DFSV Standard with further engagement with the ACMA anticipated to address concerns. (Ongoing)	
	<ul style="list-style-type: none">• ICAG WG – First Nations.	Substantial redraft of IGN017 Industry Guidance Note (IGN017) Authorised Representatives and Advocates (to be renamed as Industry Guidelines) to reflect updates to TCP Code requirements under Customer ID Determination & other recent regulation. First redraft published first quarter 2026. Updated draft (with new chapter on business disputes) – mid 2026.	
	<ul style="list-style-type: none">• TIO and complaint issues (standing sub-committee)	Tasked with creating new Guideline on CSP interactions with First Nations' people. Terms of reference agreed early 2026. Project expected to last at least a year.	
		Subgroup meets as required	



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	<ul style="list-style-type: none">Promotion of CA activities and instruments (consumer focused and overall)	Promotion of information in the draft TCP Code consumer document TBC once ACMA decision on registration.	
	<ul style="list-style-type: none">Consider accessibility guidance	On agenda for late 2026 (work identified in TCP Code review)	
CECRP Panel Advisory Group – CECRP/PAG	Develops Expressions of Intent on AS/CA Standards		MJ
MNP Administration Group – MAG	Ongoing monitoring of MNP volumes, management of new entrant testing.	As required	CP
Credit Law Reform Group	Consider bringing telecoms providers into the Repayment History Information regime (long term project).	As required.	PW
Satellite Services Working Group	Policy development and advocacy, promote the role/importance of satellite services, liaise with NBN Co, input into Codes, Guidelines and Standards, resolve technical or commercial issues of common interest, monitor international standards work. Input to ACMA on spectrum band plan activities and proposed review of taxation arrangements for satellite services in Australia. Participation on the ACMA ARSG4 Study Group.	Bi-monthly	MJ
Fixed Line Administration Group - FLAG	Oversee and ensure the efficient operation of LNP. Identify and resolve any issues associated with LNP. Develop and implement measure to mitigate consumer detriment arising from network outages.	As required	CP



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Service Provider Action Group	Provide a channel to consult with and gather the viewpoints and advice of smaller CSP/ISP members of Communications Alliance.	As required	
Communications Resilience Admin Industry Group	Assist the telecommunications sector understand the telecommunications environment and the specific systems, networks and assets within the sector that are essential to the continuity of the sectors' services, to identify the risk, vulnerabilities, and resilience challenges that affect the telecommunications sector, and to facilitate greater collaboration in the repair and recovery effort following a disaster/emergency.	As required.	CP



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DOCUMENT REVIEWS DUE 2026

Document reference	Document title	Published	Registered by ACMA	Review commence	RP	Comments
C513:2015	Customer and Network Fault Management	1998 1999 2003 2004 Reconfirmed 2009 2015 (reg. 2016) Reconfirmed May 2021	No		ORP	
C515:2015	Pre-selection	1998 1999 2002 2003 2005 2016 Reconfirmed 2008 2015 Reconfirmed Apr 2021	Yes		ORP	Candidate for withdrawal
C519:2004	End to End Network Performance	2004 Reconfirmed 2009 Reconfirmed 2014		2017	NRP	ORP discussing with ACMA
C569:2015	Unconditioned Local Loop Service (ULLS) Ordering, Provisioning and Customer Transfer	2001 2005 2015			ORP	Proposed for withdrawal



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		Reconfirmed Apr 2021				
G505:1998	Development of Telecommunications Industry Consumer Codes	Jan 1998	No		ICAG	
G510:1998	Development of Telecommunications Industry Operations Codes	Mar 1998	No		ORP	
G511:1998	1800/13/1300 Number Portability – Network Plan	Apr 1998	Reconfirmed 2004 Reconfirmed 2009 Reconfirmed 2014 Reconfirmed 2019	Feb 2024	NRP	Review is waiting for developments from the FITA project.
G567:2015	Switchless Multibasket Billing Redirection	2015, Reconfirmed 2022	No	Feb 2026	ORP	
G597:2005	Pre-selection Operations Manual	June 2005	No	2025	ORP	
G611:2002	Privacy Protection in ACIF Publications	Dec 2002	No	As required	CA internal / ICAG	Substantial changes to the Privacy Act, that are expected to affect the ATA's operations, are due this year. Revisions will need to be



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						made in light of those changes.
G636:2007	Guideline for Carriage Service Providers ensuring the accuracy of geographic numbering records	Dec 2007	No	Review due Dec 2009	ORP	To be considered by the ATA Numbering WG
G639:2012	Mobile Premium Services Mandatory Information	April 2012	No	Review with C637 (2026)	ORP	C637 to be submitted to ACMA for deregistration approval. G639 will be withdrawn if approved.
G649:2014	Cabling existing telecommunications services in the customer's premises for the nbn™ Part 1: Cabler instructions Part 2: Installation cabling diagrams (Rewiring Guide)	Dec 2017	No	Dec 2022	CECRP	
AS/CA S040:2001	Requirements for Customer Equipment for use with the Standard Telephone Service — Features for special needs of persons with disabilities	1999 19 Dec 2001 Reconfirmed May 2014 Reconfirmed 22 Jul 2021		Jul 2026	CECRP	
AS/CA S041.1:2015	Requirements for DSL Customer Equipment for connection to the Public Switched Telephone Network – Part 1: General	2005 2009 25 Feb 2015 Reconfirmed Nov 2020	25 Feb 2015	Nov 2025	CECRP	Candidate for withdrawal



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AS/CA S041.2:2015	Requirements for DSL Customer Equipment for connection to the Public Switched Telephone Network – Part 2: Modems for use in connection with all DSL services	2005 2009 25 Feb 2015 Reconfirmed Nov 2020	25 Feb 2015	Nov 2025	CECRP	Candidate for withdrawal
AS/CA S041.3:2015	Requirements for DSL Customer Equipment for connection to the Public Switched Telephone Network – Part 3: Filters for use in connection with all xDSL services	2005,2009,25 Feb 2015,Reconfirmed Nov 2020	25 Feb 2015	Nov 2025	CECRP	Candidate for withdrawal
AS/CA S043.1:2015	Requirements for Customer Equipment for connection to a metallic local loop interface of a Telecommunications Network— Part 1: General	2001 2003 9 Jan 2015 Reconfirmed Sep 2021	2 Mar 2005	Sep 2026	CECRP	
AS/CA S043.3:2015	Requirements for Customer Equipment for connection to a metallic local loop interface of a Telecommunications Network— Part 3: DC, low frequency AC and voiceband	2001 2008 9 Jan 2015 Reconfirmed Sep 2021	14 Oct 2008	Sep 2026	CECRP	